



To reach the Salon & Spa for Hair Service only, please contact 978-927-5639

As of Tuesday, May 26, 2020

Client Service Guidelines:

- When you arrive at the Salon, please wait to be called into the Salon. Only one client in the Salon at a time for hair services only.
- Please use the main entrance (*front of building*) when entering the Salon. The gym is currently closed to all members.
- All clients & employees are required to wear facemasks **no exceptions** (unless it is a medical condition.)
- Distance between stylists will be at least 6 ft apart. Please as a client respect the distance between you and others while you are in the salon.
- Each stylist will have only one client at a time. This will limit the amount of people in the salon at a time.
- Currently when you arrive please wait outside until your appointment time. If your stylist is running late we will notify you.
- Also at this time we will not have a waiting area or beverages.
- **There will be** a 50% charge for cancellation that is less than 24hr notice.
- If you need to cancel for illness there will be a minimum of two weeks before you can reschedule.
- We are asking that services be paid by credit card if possible so that we can keep info on file to limit contact points (Please tip separately)

We understand your concerns and we have been preparing for the safety of our staff and our clients . We have:

- Cleaned /disinfected all surfaces and instruments
- Laundered all towels & capes
- Removed all nonessential items
- Initiated many contactless methods of scheduling
- Acquired appropriate personal protective wear
- Discontinued the practice of hand shaking (& hugs)
- Re-trained staff on essential hygiene and team is BARBICIDE Covid-19 Certified

RETAIL PRODUCTS

To purchase any retail products, please email Nicole Celso at ncelso@beverlyathletic.com

The products will be waiting for you at your appointment.

Stay strong. Stay healthy. Stay positive. We will get through this together.